

HPMS E-Mail

Date: June 29, 2020

Subject: Illinois MMPs: Revised Final Contract Year 2020 Member Handbook Chapter 4

Chapter 4 of the Contract Year (CY) 2020 Member Handbook for Illinois Medicare-Medicaid Plans (MMPs) has been revised to include gender-affirming services in alphabetical order in the Benefits Chart in Section D as follows:

Gender-affirming services

For members with a diagnosis of gender dysphoria, the plan covers gender-affirming services. Some screenings and services are subject to prior authorization and referral requirements.

[List any additional benefits offered.]

Illinois MMPs must communicate the revision to CY 2020 Member Handbook Chapter 4 in accordance with the “Mid-Year Change Notification to Enrollees” instructions in Section 100.4, List of Required Materials, in the Illinois CY 2020 state-specific Marketing Guidance, issued on August 19, 2019. Illinois MMPs must **not** use the Member Handbook errata process to communicate these changes.

The revised CY 2020 Illinois Member Handbook Chapter 4, in English and in Spanish, will be posted to the "Medicare-Medicaid Plan (MMP) Marketing Information & Resources" webpage (see <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources.html>) with other Illinois MMP marketing issuances.

Please contact the Medicare-Medicaid Coordination Office at MMCOCapsModel@cms.hhs.gov or your Contract Management Team if you have any questions.

